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Kettering Health Network Earns Ohio's First OPE Governor's Award Given Since 2006

KETTERING – The Ohio Partnership for Excellence (OPE), a state extension of the Malcolm Baldrige National Quality Award, has bestowed its highest honor upon Kettering Health Network. After an exhaustive examination of all aspects of the organization, OPE has given Kettering the Governor's Award for Platinum Level performance.

This prestigious honor has not been given to any Ohio company since 2006. The Governor's Award recognizes KHN as a role model in key areas: outstanding clinical quality; workforce engagement; values-based leadership; governance; community support and involvement; and outstanding results across the Network.

“This award truly recognizes the day-to-day achievement of our workforce – our employees, physicians and volunteers – in the continued pursuit of excellence,” said Frank Perez, CEO of Kettering Health Network. “Together we have raised the bar for healthcare in our community, and we are fulfilling our mission of improving the quality of life for area residents.”

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KHN began using the Baldrige National Quality Award Criteria for Health Care in 2006 as a means of improving quality, efficiency and workforce retention. In September of 2009, KHN was recognized by Thomson-Reuters as one of the Top 10 Health Systems in America.

“This is a significant milestone in our pursuit of organizational excellence,” said Chief Learning Officer Joseph Nicosia. “We do not do this for the accolade but because we recognize the sacred work with which we have been entrusted. Our patients, employees, volunteers, and physicians deserve nothing less than excellence, every time, every day and everywhere in our Network. It is also very gratifying to bring this level of statewide recognition to the Dayton business community.”